

SUMMER - 2020

Volume 63 No.3

# HIGHLIGHTS



A Touchstone Energy® Cooperative  
The power of human connections®

*"Owned By Those We Serve"*

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# Mangum Fire Takes Out Power Lines to Jacob Lake and The North Rim

The Mangum fire has burnt over 70,000 acres on the Kaibab Mtn. In the wake of its destruction, it has also taken out hundreds of power lines that feed Jacob Lake and the North Rim of the Grand Canyon. Crews worked 15 hour days, starting at 5:30 a.m. and not returning until after dark covered in ash as they sought to restore power as quickly as possible. Our thoughts and prayers are with the firefighters, our line-man, and others who are working long hours on the mountain. We thank our members for their patience and understanding during these extended outages.



*Crews overlook the damage standing next to a charred pole*



*Garkane pole # indicator is barely legible on a burnt pole*



*Insulators are all that's left from a pole that's no longer there*



*Scanning the damaged hillside*



*Nothing but a crossarm remains of a fallen pole*



*Crews put the finishing touches on a newly replaced pole*

## Inside HIGHLIGHTS This Quarter



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# GET PAID TO READ THE PAPER

## Win A \$25 CREDIT



We have inserted eight randomly selected Garkane Account Numbers in the text of various articles in this month's edition. If you find your account number, call Garkane toll-free at 1-800-747-5403 and we'll credit \$25.00 to your account as a lucky winner! Just one more reason to read HIGHLIGHTS.

## 8 Hidden Account Numbers Located In The Text Of This Newsletter

# Calendar

July 3, 2020	<b>4th of July Holiday Observed</b> Offices Closed
July 24, 2020	<b>Utah Pioneer Holiday</b> Offices Closed
July 27, 2020	<b>Board Meeting</b> Hatch, Ut
August 31, 2020	<b>Board Meeting</b> Hatch, UT
September 7, 2020	<b>Labor Day</b> Offices Closed
September 28, 2020	<b>Board Meeting</b> Hatch, UT
October 26,27, 2020	<b>Strategic Planning &amp; Board Meeting</b>

## Garkane Energy Cooperative, Inc.

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**Garkane Energy**  
**P.O. Box 465**  
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**1-800-747-5403**

As the official publication of the Cooperative, the purpose of **this newsletter** is to communicate to members information concerning their electric cooperative.

**GENERAL MANAGER/CEO**  
Dan McClendon

**HIGHLIGHTS**  
Neal R. Brown, Editor

**LaDon Torgersen- Koosharem**  
(435) 638-7531

**Chad Williams-Teasdale**

(435) 425-3213

**Tracy Potter -Torrey**

(435) 425-3128

**Reed Munson-Escalante**

(435) 826-4422

**Terry Griffiths-Orderville**

(435) 648-2591

**George Thompson - Cannonville**

**Andy Gant-Kanab**

(435) 689-0348

**Rodney Ence-Duck Creek Village**

(435) 682-2526

**William Hammon -Centennial Park**

(435) 467-1886

**Ray Clark-Kanab**

**Guy Timpson - Colorado City**

(435) 467-2113

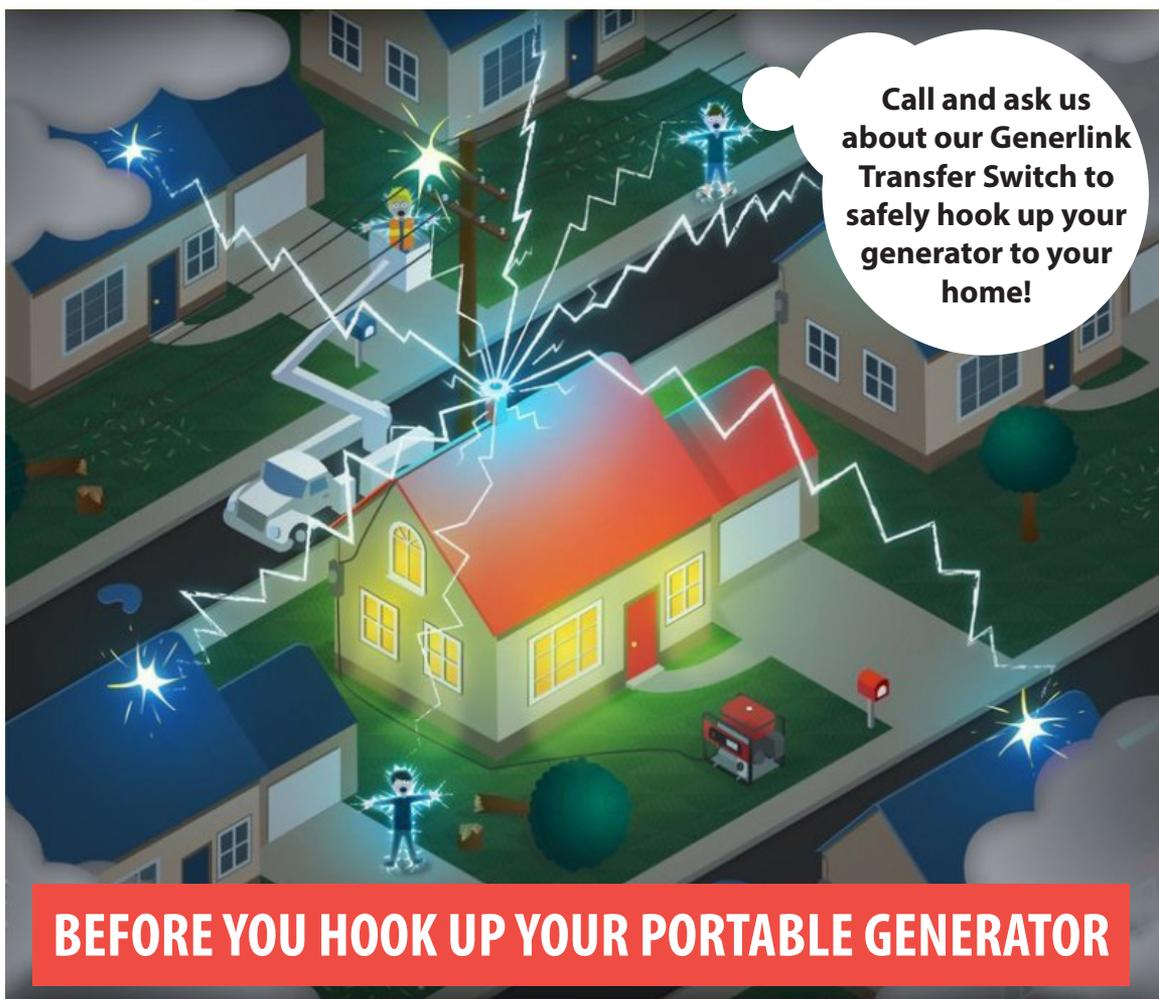
# Don't Kill Our Lineman!

## A Portable Generator Can Seem Like A Lifesaver During a Power Outage, But Make Sure It's Hooked Up Properly

When a storm hits and knocks out power to your home, you may want to use a generator. But, do you know about a potential danger with the use of generators? It's called "back-feed" and it can endanger you, a family member, or a lineworker working to restore the outage. Backfeed occurs when power travels back through the utility lines and re-energizes them.

A portable generator needs a properly installed transfer switch to safely power your house during a power outage. Transfer switches isolate utility power and generator power to prevent back-feeding, which can be deadly. Back-feed can follow wires and harm those nearby, including utility workers making repairs. Transfer switches also protect the home from electrical fires caused by short circuits and improper connections. Transfer switches should only be installed by a qualified electrician. Another reason to have a qualified electrician complete the work is if you plug your generator directly into a wall outlet, the wiring in your home is no longer protected by a circuit breaker or fuse in your power panel. The wiring in your home could then become overloaded, overheat, and start a fire.

When the power goes out, having a generator is a great backup to provide heat, light, and many other conveniences we've come to enjoy. Make sure you aren't creating unnecessary danger by properly and safely using your generator to prevent back-feed. It could save a life!



### TIPS FOR SAFELY USING YOUR PORTABLE GENERATOR

- Never use a generator inside your home, garage, basement or enclosed area. Generators give off carbon monoxide.
- Never plug your generator directly into electrical wiring. This can energize power lines and endanger line workers.
- Have a qualified electrician install a power transfer switch.
- Protect your generator from exposure to wet conditions, such as rain, snow, or sprinklers.
- Never use flammable materials and never place anything on or under the generator.
- Never let children or pets near the generator or extension cords.
- Use battery-operated carbon monoxide detectors inside your home near where the generator is running.
- Always read and follow the manufacturer's instructions before running the generator.
- Keep the area clean and empty around the generator.

# Garkane Elects Board Officers

## Electric Officers



**William Hammon**  
**President**



**Tracy Potter**  
**V. President**



**Raymond Clark**  
**Treasurer**



**LaDon Torgerson**  
**Deseret**



**Andy Gant**  
**Deseret**



**Chad Williams**  
**URECA**

## Propane Officers



**Guy Timpson**  
**President**



**George Thompson**  
**V. President**



**Raymond Clark**  
**Treasurer**

Each year, directors get the chance to serve in different capacities during their tenure on the board. The board as a whole votes each year for a director to serve in a specific role. When a director gets elected by the membership, they are elected for a three year term, and each year, each director gets an opportunity to run for a board leadership position. Opportunities for growth and leadership also come from the National Rural Electric Cooperative Association (NRECA), which provides certification and training courses for cooperative directors. Garkane is lucky to have board members who are engaged, educated, and dedicated to serving our membership. (266104)

## Ribbon Cutting Ceremony For New Torrey Solar Pavilion



A ribbon cutting ceremony was held for the new Torrey Solar Pavilion with the Torrey Mayor, City Council, and Garkane CEO, Energy Advisor and Board Member attending. Along with Kevin New and Biggie who constructed it. This solar pavilion will serve the members of Torrey for musical and dance recitals, and a meeting place for community and town events.

# Garkane Welcomes New Board Members



Garkane Board President William Hammon swears in George Thompson of Cannonville, and Ray Clark of Kanab as the newest board members representing the members of the cooperative



**George Thompson**  
Cannonville, UT - District 6

*"I want to assist Garkane in continuing their legacy of providing great service and the energy we need to make our lives better."*



**Ray Clark**  
Kanab, UT - District 10

*"It is critical to make good decisions on expansion, based on expertise of the engineers and managers of the system."*

# Nanell Robinson Retires From Board After 7 Years of Dedicated Service



Garkane Board President William Hammon (l) and CEO Dan McClendon (r) present Nanell Robinson with a plaque celebrating her 7 years of service on the Board.

Nanell Robinson was appointed to the Board of Directors to replace her husband Wayne, who passed away from cancer. She stepped up to the role and provided valuable service to the Garkane Board and its members. Many of those years she served as Secretary/Treasurer. CEO,

*"It is with deep gratitude that I express to you, my gratefulness in being able to serve these past seven years on the Garkane Board." - Nanell*

Dan McClendon remarked, "although not always outspoken, Nanell provided a quiet and consistent strength that represented the same core values of the cooperative, which made her a great asset to the Board." (264800)

# Keeping The Lights On

## YOUR POWER JUST WENT OUT! SHOULD I CALL GARKANE?

Do you call Garkane Energy Cooperative to tell them, or would that just tie up the phone lines and distract them from getting your power back on? The short answer is yes, contact them, but be patient and try not to get frustrated—we're busy mobilizing every resource to get your power restored.

Power outages are nothing new for Garkane. We train for them, we're staffed for them, and we have a systematic plan for them. The system has been tested over decades and is designed to keep people safe in the process. The most important part of the restoration process is safety. Procedures to make sure workers and the public are protected are worth the time it takes to implement them.

We understand the main questions on your mind when the power goes out is, "what happened, and how long will it be out?" As much as we would like to answer those questions, almost 99% of the time, we have to answer "we don't know." New technology allows us to know very quickly that the power is out, but it doesn't tell us why it's out. Our quickest and most efficient way to communicate is through Facebook, so we urge you to like our Facebook page for updates. (141300)



"Until we can determine what has caused the problem, it is impossible to give any estimate of how long it will take to fix it."



"New technology allows us to know very quickly that the power is out, but it doesn't tell us why it's out."



# Behind The Scenes

## PLANNING AHEAD

### Safety

An important part of the restoration process is safety. Procedures to make sure workers and the public are protected are worth the time it takes to implement them. Garkane conducts regular training for all of its workers to make sure all the steps are second nature. Taking the time to put on protective gloves; placing warning markers around work zones; holding a group briefing before starting work to restore an outage all contribute to a safe restoration process.(1209700)

### Restoration Times

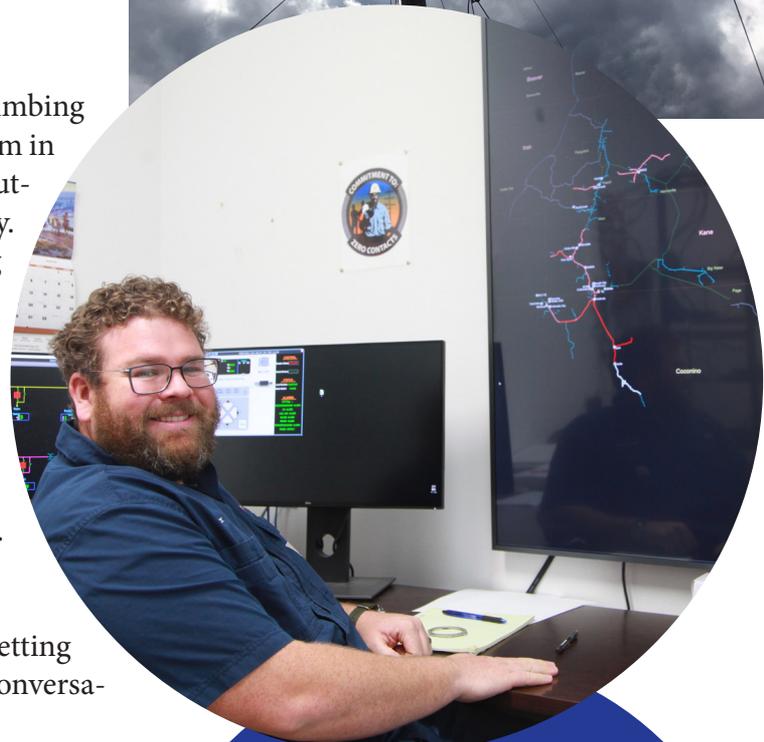
While repairing a line still takes an outdoor crew driving a bucket truck and climbing a pole, the central part of an electric utility system looks more like a control room in a sci-fi movie. Banks of computer screens can show in great detail where the outages are taking place down to the meter, but fixing the problem is a bigger story. With bigger interruptions, like a truck running into a pole or a storm knocking down wires, it can sometimes take many hours to track down the exact cause of the outage. The restoration effort follows the flow of electricity. The source of the problem needs to be fixed first,—damage at a substation that routes electricity to a large part of the county will be repaired before attending to a downed pole in a neighborhood. So if there's a widespread outage, chances are we already know about it. But not all power lines have outage detection ability, so contacting us is crucial if you see your neighbors have power and you don't.

### Helping Where You Can

Lineworkers might need to access land through your property or locked gate. Letting them through will speed restoration times. Don't distract them with long conversations. Keep in mind that they're on the job of getting the lights back on.

### Communication

As technology grows, so does our ability to communicate with our members. We have recently instituted a texting notification system that alerts you that we are aware of an outage at your location. There is no need to call at that point, as we are already aware of the situation and have dispatched crews. You will also receive a notification when power is restored. If you notice that your neighbors have power and you don't, that is a good time to call and notify us. We also update our Facebook page regularly to notify our members of restoration efforts. Please like our page if you haven't already. It's the cheapest, quickest way to dispel information about outages, and other happenings at the co-op.



“Procedures to make sure workers and the public are safe and protected are worth the time it takes to implement them.”

# MFP Leadership Camp and Washington DC Youth Tour Cancelled Amid Covid-19 Concerns

In wake of the cancellations of the Michael F. Peterson Leadership Camp, and the Washington D.C. Youth Tour, Garkane recognizes all those students who applied and were accepted to these amazing youth leadership opportunities, but weren't able to attend. (82900)



**Madi Lewis**  
2020 Camp  
Youth Director



**Casia Brinkerhoff**  
2020 DC Youth  
Tour Selection



**Brooklyn Syrett**  
Bryce Valley



**Charles Torgerson**  
Wayne HS



**Kezli Floyd**  
Bryce Valley HS



**Sergio Vasquez**  
Bryce Valley HS



**Treyson Roberts**  
Bryce Valley HS



**Shauna Barlow**  
El Capitan HS



**Joleah Knudson**  
El Capitan HS



**Makenzee Tebbs**  
Panguitch HS



**Jaynee Peterson**  
Panguitch HS



**Easton Torgerson**  
Panguitch HS



**Porter Schoppe**  
Panguitch HS



**Paxton Davis**  
Wayne HS



**Kalina Maw**  
Wayne HS



**Shyanne VanDyke**  
Wayne HS



**Luella Darger**  
Water Canyon HS



**Merci Jessop**  
Water Canyon HS



**Eleanor Cawley**  
CP Academy



**Nalani Hammon**  
CP Academy



**Madeline Barlow**  
CP Academy



**Maddie Cawley**  
CP Academy



**Mariah Hammon**  
CP Academy



**Levi Dockstader**  
CP Academy



**Holley Holm**  
CP Academy



**Emily Rogers**  
Kanab HS



**Annie Bateman**  
Kanab HS



**Kolby Federkiel**  
Kanab HS



**Alyssa Stewart**  
Kanab HS



**Savannah Wood**  
Valley HS

**Garkane Wishes  
You the Very Best  
In All Your Future  
Endeavors**

**Garkane Energy Cooperative is attempting to locate some of our current or past members who have incorrect addresses on our computer system. Some of these people could have received electricity from Garkane as far back as 1987. If you are able to provide Garkane with the location of the individuals whose names are printed below, it would be appreciated. The people on this list are eligible to receive a Capital Credit Refund from Garkane. If you recognize a name on the list, please reach out to [cary.simmons@garkane.com](mailto:cary.simmons@garkane.com) or call 800-747-5403 to help us contact these Garkane members.**



SEARLES JOHN H	SHUPE TRESSA	SMITH JAMES R	SPEARS JAMES O	STEED STERLING	STUBBS RITCHIE	TASSONE SALVATORE	THOMAS ALMA L
SEARS ROBERT & SECOR	SIAYA LAURA	SMITH JAMES W	SPEARS JOE	STEED THOMAS	STUBBS ROCKEY L	TATE NATHAN	THOMAS CHARLES JR
SECRIST JAMES A	SIBLEY JESSE	SMITH JANE K	SPENCE JAMES	STEED WALTER	STUBBS SHANE	TATMAN RICHARD O	THOMAS DEAN
SEEGMILLER STEPHEN	SIDDIQI CARRIE	SMITH JED	SPENCER ARTHUR	STEEDS INC (FUEL YARD)	STUBBS TODD S	TATTON PHIL	THOMAS JASON
SEELY EVON	SIDWELL JOE	SMITH JEREMY	SPENCER BESSIE W	STEEDS INC (SHOP)	STUCKI DARRELL	TATUM JACK	THOMAS KENNETH B
SEGER CHARLOTTE	SIDWELL LARRY	SMITH JERRY	SPENCER BRANT K	STEELE ANGELA	STUCKI JOHN	TAYLOR AFTON	THOMAS PHILLIP
SEGMILLER LETA	SIDWELL LEWIS	SMITH KENNETH W	SPENCER DENNIS W	STEELE EWING M	STULL NANCY	TAYLOR ALLEN	THOMAS TIMOTHY
SEGUNDO AMELIA	SIDWELL W LARRY	SMITH KERISSA	SPENCER DERREL	STEEN GARY R	STUNICH RONALD R	TAYLOR ARVEL	THOMPSON BARRY E
SEIBEL KENNETH	SIGLER DOUG	SMITH KYLE	SPENCER DERRELL	STEGGELL BRAD E	STURDY JOYANN	TAYLOR BETTY JO	THOMPSON BEVERLY
SEIFMAN TOM	SIGNER MIRA E	SMITH LAIRD K	SPENCER HARLAN J	STEGGELL JUDY	SUBASHE APRIL	TAYLOR BRET	THOMPSON COLLEEN
SEL INVESTMENT PUMP	SILVERADO ACADEMY	SMITH LAUREL	SPENCER HAZEL	STEIMER MELISSA	SUDWEEKS ALLYSON	TAYLOR CARTER	THOMPSON DENNIS
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ADVENTURES	SIMMERS RONALD	SMITH LEANNA	SPENCER ISABELL	STEINHARDT BRIAN	SUDWEEKS KORI	TAYLOR DEXTER	THOMPSON JOEL
SELF ENOCH	SIMMONS JEREMY	SMITH LEON	SPENCER J C	STENOSKI JANET	SUFPA	TAYLOR DOCK D	THOMPSON MARK
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SHAFFER WILLARD L	SINATRA TINA	SMITH SUSIE	SPOTO GAIL H	STEVENS CAROLIN	SUNFLOW CAFE	TAYLOR RANCHES	THRIFT CENTER
SHAIL RETHA	SINCLAIR MICHAEL	SMITH TERRY	SPRING GORDON L	STEVENS JACOB	SUNROC CORP	TAYLOR ROGER	THUNDER INN
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SHAKESPEAR LYNN	SINGLETON WILLIAM	SMITH WAYNE	ST ONGE MARTHA	STEVENS SHANE	SUROVIK JANA K	TAYLOR WILLIAM V	TIMMONS HAROLD PJR
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SHEARER BRIAN	SLACK BRUCE	SORBE SUSAN	STARKS JANE	STONE IRA	SYLVESTER KATHRYN	TESDALL MATTHEW	TOMAN JOHN
SHEFFIELD MICHEAL	SLACK F GOR	SORELLS THELMA T	STARNS AMBER	STONE J	SYM MATTHEW R	TESTOLOIN GUIDO	TONYS CAFE
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SHELL JOHN L	SLADE GEORGIA	SORENSEN DUZTIN	STEAK OUT	STONGE WALTER J	SYRETT ROD	TEWELL PATRICK	TORGENSEN MAE F
SHELLEY ALLEN	SLADE HAL	SORENSEN ELBURN	STEED ABRAHAM J	STOREHOUSE-PARK	SZARWARK CATHRYN M	THACHER JEFF	TORGENSEN TYLER
SHELLEY ROSS	SLATER CRAIG E	SORENSEN ELIZABETH	STEED ALMA J	STOUT FRED	TACHEENE EDWIN	THAYNE RICK L	TORGENSEN WILLIAM
SHENK STEVEN	SLOAN OLIVE C	SORENSEN HANS	STEED ALVIN J	STOUT JONNA	TACOS TO GO	THE BODY SHOP	TORNBOM BILL
SHEPHERD ARLINE	SLOCUM T	SORENSEN HEATHER	STEED ANNETTE J	STOUT PEARL B	TALBOT TRAVEL PLAZA	THE INN AT CEDAR	TORNBOM JEFF
SHEPHERD DAVE	SMALL MICHAEL J	SORENSEN IVAN D	STEED CARL	STOUT RICK	TAIT ALICE B	MOUNTA	TORREY DAVID
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SHEPHERD WADE	SMART NANCY	SORENSEN MELISSA	STEED CHARLES	STOWE LOUISE D	TAIT DEBORAH	THE MEDITERANEAN TABLE	COMMITTEE
SHEPPARD HOWARD	SMIRK JOHN	SORENSEN PAUL	STEED CHRISTINE	STRAIN DAN	TAIT KENDALL	THE NEW RED ROCK	TORREY PINES
SHERWOOD DELVA	SMITH ALBERT E	SORENSEN PAUL A	STEED FAWN	STRATTON LAURIE	TAIT MICHELLE	THE ROOST	TORREY THOMAS
SHIFTING SANDS RANCH	SMITH ALICE D	SORENSEN R LYNN	STEED GUY H	STREIT ALFRED E	TAIT RANDALL	THE SERVICE CENTER	TOWNLEY THOMAS
SHILLING BARBARA J	SMITH BARBARA	SORENSEN SHAWN	STEED JAMES C	STRICKLER WILLIAM	TAIT RUTH	THE VANDERFORD CO INC	TOWNSEND JAMES
SHIMIZU WAYNE	SMITH BLAKE J	SORENSEN TAIT	STEED JENNY	STRICKLERS SUGARKNOLL	TAK-A-BREAK	THEODORE LEE FAY	TOWNSEND JOHN
SHIPLEY DAVID	SMITH BONNIE	SORENSEN BURNELL	STEED JOHN	STRINGER HARRY	TAKETA DAVID	THIBODEAU BARRY	TOWNSEND LIN
SHOEMAKER RUSSELL	SMITH BRUCE	SORENSEN KARI	STEED JOHN	STRINGER STEVEN	TALBOT BRAYTON	THIELMAN SHANE	TRACY BERNARD G
SHOENFELT LARUE	SMITH BURKE M	SORENSEN ROBERT F	STEED JOSEPH	STROZ JOHN	TALBOT GERALD C	THIS MARILYN E	TRACY DAVID
SHOPTAW ANIMAE	SMITH CINDY	SORENSEN SALES & SERVICE	STEED KENNETH	STROZ JOHN F	TALBOT LANNY	THIS THAT & THE OTHER	TRACY JOSEPH
SHORT CHRISTINA	SMITH CLYDE R	SORTOMME JAMES M	STEED L	STRUNK SHARON S	TALBOT MARIE	TARBELL LAURA	TRAVELLER W KENT
SHORT JACK	SMITH CLYDE R	SOTTILE MICHAEL JR	STEED LAWRENCE A	STUART ARNOLD	TALBOT RYAN		
SHORT TIMOTHY J	SMITH DANIEL H	SOUTH ZION EXECUTIVE	STEED MELVIN	STUART ARNOLD L	TALBOT RYAN S		
SHORT GEORGIA	SMITH DANIELLE M	SUITES	STEED MORONI	STUART GARY R	TALLMAN AMBER		
SHOSTAK ELI	SMITH DEREK G	SOUTHERLAND BRUCE	STEED MYRON	STUART GLENN L	TANDBERG HOWARD L		
SHOWERS ROBERT D	SMITH DONALD D	SOUTHERLAND DENNIS	STEED NATHAN	STUBBLEFIELD JOHN	TANNER BURL		
SHREWSBURY ROBERT	SMITH DONALD M	SOUTHERN TECHNOLOGY	STEED NATHANIEL	STUBBS CARL S	TANNER JAMES H		
SHULTZ THOMAS	SMITH ERVIN	SOUTHWERN UT PUBLISHING	STEED NEWELL K	STUBBS CARL T	TANNER RON S		
SHUMWAY KERRY	SMITH EUGENE	SOUTHWICK DONALD	STEED ROBERT	STUBBS COLEEN	TAPKIN SALLY		
SHUMWAY WAYNE	SMITH GORDON	SOUTHWICK GREG	STEED ROYJOE	STUBBS DAVID	TAPPAN MIKE		
	SMITH IRVIN	SOUZA BOB	STEED RUTH	STUBBS DONOVAN	TARBELL LAURA		
	SMITH JAMES G	SPANGLER JEFF	STEED SHANE	STUBBS EVELYN			
				STUBBS EVELYN W			
				STUBBS GENEVIVE			
				STUBBS JANET D			
				STUBBS REYNALDA			



**LETTERS  
TO THE  
EDITOR**

# Member Musings

What is your opinion? We welcome letters from our readers concerning any subject.  
Letters can be sent to [neal.brown@garkane.com](mailto:neal.brown@garkane.com)

## Smart Outdoor Lighting Tips Preserving Starry Nights – A Pioneer Heritage Tradition

**By Rich Csenge  
Kanab, UT**

One measure of rural Utah's quality of life is a clear night sky, glistening with thousands of stars and the Milky Way. In much of Garkane Energy's service area, starry nights punctuated by the moon and planets are as visible today as when Pioneers began settling the area. It's an enviable source of continuing natural wonder that has largely vanished across more populous regions of our country. As Utah cities and towns grow larger, wise outdoor lighting choices point the way to preserving this inspiring heritage for present and future generations.

Engineering of outdoor lighting is changing rapidly and can offer significant savings in kilowatt hours. Modern light fixtures provide abundant nighttime illumination while minimizing glare and wasted light, resulting in more efficient use electricity use and lower power bills. Let's explore some of the ways this can be accomplished.

Light Emitting Diodes (LED's) have brought a ten-fold increase in electrical efficiency to both indoor and outdoor lighting applications. Lamps are now widely available in warm colors (2,700- 3,000 degrees Kelvin) emitting a preferred, more pleasing spectrum of light which minimizes glare and scattering. Both are important for preserving the visibility of the stars. Avoiding blue light is desirable because blue wavelengths scatter more widely through the atmosphere than amber, yellow and warm white. This contributes to "sky glow" a phenomenon seen in cities where unshielded fixtures cast a whitish glow in the sky and stars are no longer visible.

On the spectrum of visible light, blue appears next to ultraviolet, where wavelengths transition from benign to harmful. Think of the effect of a sunburn when we expose our skin to the ultraviolet component of sunlight. A June 2016 American Medical Association (AMA) report recommends, "minimizing and controlling

blue-rich environmental lighting by using the lowest emission of blue light possible."

Another important contributor to sky glow and glare is the absence of shielding. Imagine looking at a bare bulb, which immediately causes the pupil of the eye to contract, restricting light from entering, thus diminishing our ability to see at night. By contrast, when fixtures are shielded and mounted closer to the ground where light is needed, less power is consumed and better illumination occurs. For example, a neighbors' enjoyment of their outdoor environment and the night sky can be affected by unshielded high intensity security lighting.

Here are several simple and readily available, low-cost ways to improve nighttime lighting around your home or business. Always choose warm color lamps and insist on shielded fixtures that aim the light downward where it's needed most. Avoid overlighting because excess brightness increases glare

but, according to research, does not increase nighttime safety! Light only where and when needed. This is easily achieved by installing motion sensors and timers to automatically turn lights out when not needed. To locate night sky friendly light fixtures visit the International Dark Sky Association website at [www.darksky.org](http://www.darksky.org).

This article is a public service of the nonprofit Stellar Vista Observatory, based in Kanab, Utah, created to enhance appreciation for what we can see in Southern Utah's starry night skies.

Visit:  
[www.stellarvistaobservatory.org](http://www.stellarvistaobservatory.org)

# Garkane Propane Leading The Way

If Garkane propane is not your current propane provider, give us a call. We would like to provide you with exceptional service and a price you can appreciate. By pre-buying bulk propane when costs are down and using bulk storage, we are able to pass the savings to all of our customers. Garkane propane has offices in Kanab, Hatch, and Loa. Our service-techs and delivery drivers in Kanab and Hatch can meet our customer's needs, while monitoring your tanks and providing the best customer service in the area.

Garkane propane would like to thank each member of the cooperative for allowing us the opportunity to provide services to everyone in our service territory. We enjoy what we do and look forward to meeting your needs. (10001555)



**IF GARKANE PROPANE IS NOT YOUR CURRENT PROPANE PROVIDER,  
PLEASE GIVE US A CALL 800-747-5403**



*Left to Right: Propane Manager James Hoyt, Driver-Rob Matthews, Service Tech-Derrick Pollock, Driver-Eric McCormick, Driver-Danny Hatch, Driver-Doug Owens, Service Tech-Dusty Riddle*

# From the CEO's Desk

by Dan McClendon



Dear Members of Garkane,  
A few months have passed since Garkane held its first remote Annual Meeting. Due to Covid-19 concerns, the Board of Directors and I felt it was best not to hold a

public annual meeting, but instead streamed the meeting via Facebook Live and Youtube Live. Although it was not the same as meeting everyone face-to-face, I thought it went well and we were able to give a detailed report on the previous years operations of the cooperative. I want to thank all those that participated. If you weren't able to tune in live, you can still view it by going to Garkane Energy Cooperative's Youtube page.

The Mangum fire on the Kaibab Mountain devastated thousands of acres of land, with a lot of our power lines included. Crews worked tirelessly to replace those poles, and we were miraculously able to get power restored to Jacob Lake and the North Rim of the Grand Canyon within a few weeks. It is amazing what can be accom-

plished when we work together towards a shared goal. The line crews from Kanab, Hatch, and Loa worked extended hours to get power restored as quickly as possible. I want to send a personal thank-you to those crewman who missed family vacations, ball games, and other planned family events to make sure our members on the mountain have power.

The events of 2020 have taught us that planning for every type of crisis isn't always possible, but we do our very best with the information in front of us to make smart choices that are best for our members and employees. We continue to take proper Covid-19 precautions while still maintaining a level of service that will provide safe and reliable electricity.

We hope everyone stays safe!

Sincerely,  
Dan McClendon

**Bobbie Broadhead**  
-Kanab, UT



*"I've noticed my bill has gone down since I enrolled in the Half-Price Power program and it's so simple to be on the program. It's been great to save money."*

Call to learn more  
800-747-5403



## Garkane's COVID-19 Precautions

The overriding priority of our work at Garkane has always been keeping the power flowing to our members and when we haven't been able to do that, we have worked very hard to restore service as quickly and safely as possible. COVID-19 and the reaction to it is expected create challenges that will test our ability to perform this work. To get through the challenges COVID-19 raises Garkane will maintain: (1002922)

1. **An effective and healthy work force**
2. **Increased communication to our members, employees, stakeholders, and community leaders**

- **We are taking extra precautions, but have opened our Garkane lobbies to the public. We encourage everyone to continue to social distance by staying 6 ft apart. We remain fully staffed to take care of the account needs of our members by phone or email. We are educating our employees on best practices as recommended by the CDC and the Utah & Arizona Department of Health.**
- We are encouraging consumers of the following options to manage their account remotely. If our consumers are sick, or exhibiting flu-like symptoms, or trying to reduce face-to-face interactions, we encourage them to manage their account remotely, by the Smarthub mobile app, pay by phone, or visit [www.garkaneenergy.com](http://www.garkaneenergy.com)

**Please conduct business remotely Call: 800-747-5403**