

WINTER - 2023

Volume 66 No.1

HIGHLIGHTS



A Touchstone Energy® Cooperative
The power of human connections®

"Owned By Those We Serve"

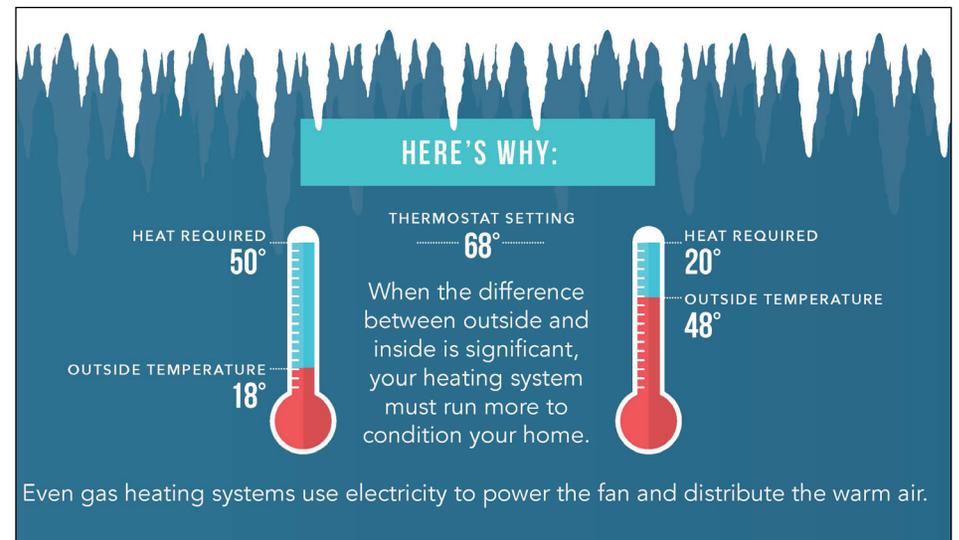


Why does my bill go up so much when its cold outside?

The extreme cold in December kept most of us indoors and looking for ways to stay warm. You may see higher-than-normal electric bills in January. If you are concerned about your electric bill, call us at 800-747-5403 to

Speak with our energy advisor. He may recommend specific solutions to help with your electric bills, or schedule a home audit to evaluate improvements for better energy efficiency in your home. (21601)

- It's a frigid fact that you use more energy in cold weather.
- Most people spend more time at home in the cold weather, thus using more energy.
- Your heating system works much harder to keep your home comfortable in cold weather. Even if you don't change your thermostat setting, it runs longer to heat your home. And if it's an older furnace or heat system, it may have to work harder to keep you warm enough to combat those bone-chilling temperatures we experienced.
- Even gas heating systems use electricity to power the fan and distribute the warm air.
- Chances are, you took more hot showers, baths, and used more hot water in general.
- You may have also used space heaters and electric blankets more than usual, which can consume a lot of energy when left on for hours.



If you'd like to monitor your energy use and set Usage Alerts, you can do this through SmartHub. Just create an account, either on a desktop or download the free mobile app, and you can view your yearly, monthly, daily, electric use to see when normal spikes occur and to track down what you did differently to make your usage go up or down. Changing your behavior around those spikes can help you save on your bill.

Inside HIGHLIGHTS This Quarter



NEW Employee Spotlight
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GET PAID TO READ THE PAPER



Win A \$25 CREDIT

We have inserted eight randomly selected Garkane Account Numbers in the text of various articles in this month's edition. **If you find your account number**, call Garkane toll-free at 1-800-747-5403 and we'll credit \$25.00 to your account as a lucky winner! Just one more reason to read HIGHLIGHTS.

There are 8 hidden account numbers located in the text of the newsletter, find your # and win!

Calendar

January 30, 2023	Board Meeting Hatch, UT
February 10, 2023	Board Nominations Due
February 27, 2023	Board Meeting Hatch, UT
March 27, 2023	Board Meeting Hatch, UT
April 7, 2023	Scholarship Applications Due
April 11, 12, 13	Annual Meeting Sessions
April 24, 2023	Board Meeting Hatch, UT

GARKANE HIGHLIGHTS is published quarterly (January, April, July, and October), by

Garkane Energy
P.O. Box 465
Loa, Utah 84747
1-800-747-5403

As the official publication of the Cooperative, the purpose of **this newsletter** is to communicate to members information concerning their electric cooperative.

GENERAL MANAGER/CEO
Dan McClendon

HIGHLIGHTS
Neal R. Brown, Editor

Garkane Energy Cooperative, Inc.

VOLUME 66 - NO. 1

BOARD OF DIRECTORS

Ron Cazier - Koosharem, Antimony
(435) 893-1604

Chad Williams - Teasdale, Loa
(435) 425-3213

Tracy Potter -Torrey, Bicknell
(435) 425-3128

Reed Munson-Escalante, Boulder
(435) 826-4422

Terry Griffiths-Orderville, Glendale
(435) 616-1034

George Thompson - Cannonville, Tropic, Hatch
(435) 679-8806

Andy Gant- Kanab (Ranchos)
(435) 689-0348

Rodney Ence-Duck Creek Village (435) 682-2526

William Hammon -Centennial Park, Big Water,
Cane Beds (435) 467-1886

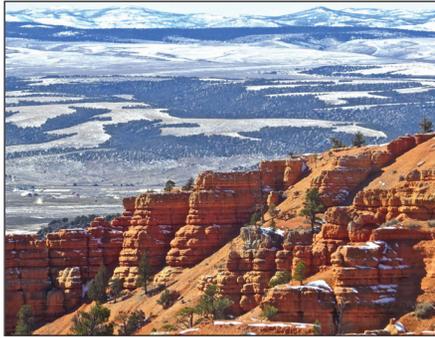
Ray Clark-Kanab City Limits (435) 689-0174

Guy Timpson - Colorado City, Hildale (435) 467-2113

Congratulations!

2022 Photo Contest Calendar Winners

Thank you to all the members who submitted photos. We had so many great entries, it was hard to pick the winners. Please visit any Garkane office to pick up a copy of a 2023 Member Calendar.



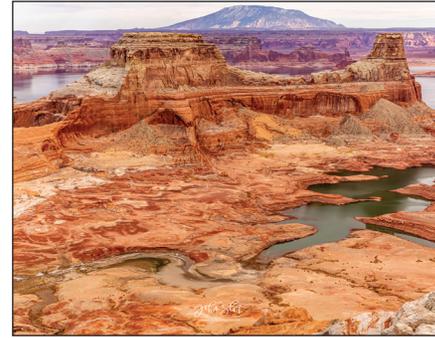
JANUARY

Red Canyon, UT
Raquel Halladay



FEBRUARY

Orderville, UT
Kaber Esplin



MARCH

Lake Powell, UT
John Slot



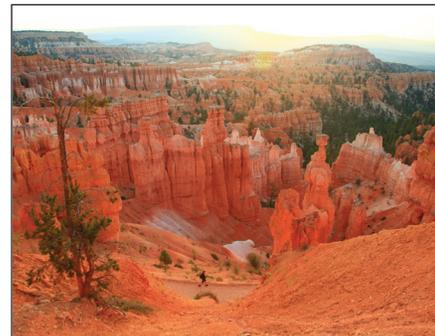
APRIL

Kanab, UT
Winnie Fred



MAY

Kanab, UT - Red Tailed Hawk
Winnie Fred



JUNE

Bryce Canyon, UT
Neal Brown



JULY

Kane County, UT
Shelly Wayne



AUGUST

Bryce Canyon, UT
Laretta Crofts



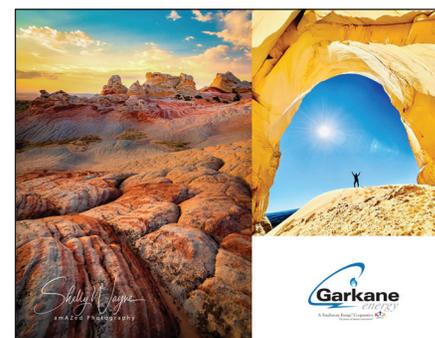
SEPTEMBER

Kane County, UT
Lance Weinberg



OCTOBER

Barker Reservoir, Garfield Co. UT
Lance Weinberg



NOVEMBER

White Pockets, Cutler Pt., UT
Shelly Wayne



DECEMBER

Capitol Reef, Wayne Co., UT
Kelli Hansen

Call For Board of Director Nominations

District 3: Includes members/consumers having accounts in Torrey, Bicknell, Hanksville. **Tracy Potter** currently represents this district.

District 6: Includes members/consumers having accounts in Tropic, Cannonville, Henrieville, and surrounding areas. **George Thompson** currently represents this district.

District 8: Includes members/consumers having accounts in Duck Creek area. **Rod Ence** represents this district.

District 10: Includes members/consumers having accounts in Kanab city limits. **Ray Clark** represents this district.

All signatures and account numbers must be verified according to Garkane's Bylaws before the deadline of **Friday, Feb. 10, 2023.**

It is the responsibility of the candidate to ensure all signatures qualify. **Names/Signatures listed must be the actual account holder in order to qualify.**

Only one signature per voting account is permitted (example: a husband and wife from the same account cannot both sign the form).

MEMBER PETITION DIRECTOR NOMINATION PETITION

The following candidate is hereby nominated to stand for election as a Director for Garkane Energy Cooperative's District No. _____.

Candidate Information

Name to appear on ballot: _____
 Mailing Address: _____
 Telephone: _____ Candidate Signature: 1. _____
 Email: _____
 Account#: _____

We, the undersigned members of the above-referenced District, hereby petition for the candidate listed above to be nominated for Director.

<u>Name/Signature</u>	<u>Account #</u>	<u>Name/Signature</u>	<u>Account #</u>
2. _____	_____	9. _____	_____
3. _____	_____	10. _____	_____
4. _____	_____	11. _____	_____
5. _____	_____	12. _____	_____
6. _____	_____	13. _____	_____
7. _____	_____	14. _____	_____
8. _____	_____	15. _____	_____

Completed Member Petition Nomination forms must be submitted to:
 Garkane Energy Attn: Board Applications 1802 S. Hwy 89a Kanab, UT 84741
 Email: neal.brown@garkane.com

Deadline for submission: Friday, February 10, 2023 by 5:00 p.m.



Garkane adding online voting to Board of Director Elections

The foundation of any successful cooperative is member trust and transparency in decision-making. Garkane has teamed up with Survey & Ballot systems, who currently helps approximately 300 cooperatives across the country with online voting.

Garkane currently utilizes mail-in paper ballots but in an effort to increase voter turnout, has also added the ability for members to vote online. We will continue to provide paper ballots like in the past, but with this added option, we hope to provide more voter turnout and member participation.

Look for more information in the next newsletter with details on how to vote online. Please make sure your contact information is up-to-date with your latest email, and address to ensure you receive a ballot.



SBS offers easy-to-use tools, such as embedded login links and single sign-on technology, to make it simple for voters to participate.



By using SBS's cooperative election and ballot services, co-ops can achieve 97% voter satisfaction or higher.



Cooperative members can count on accurate and certified election results. Through the use of 24/7 monitoring, ongoing vulnerability assessments and other advanced security measures, both voter details and election data are kept safe.



Additional, data analytic tools provide ways that Garkane can increase voter turnout, and see trends among demographic to better understand our membership's needs.

ONLINE VOTING



MAIL-IN VOTING



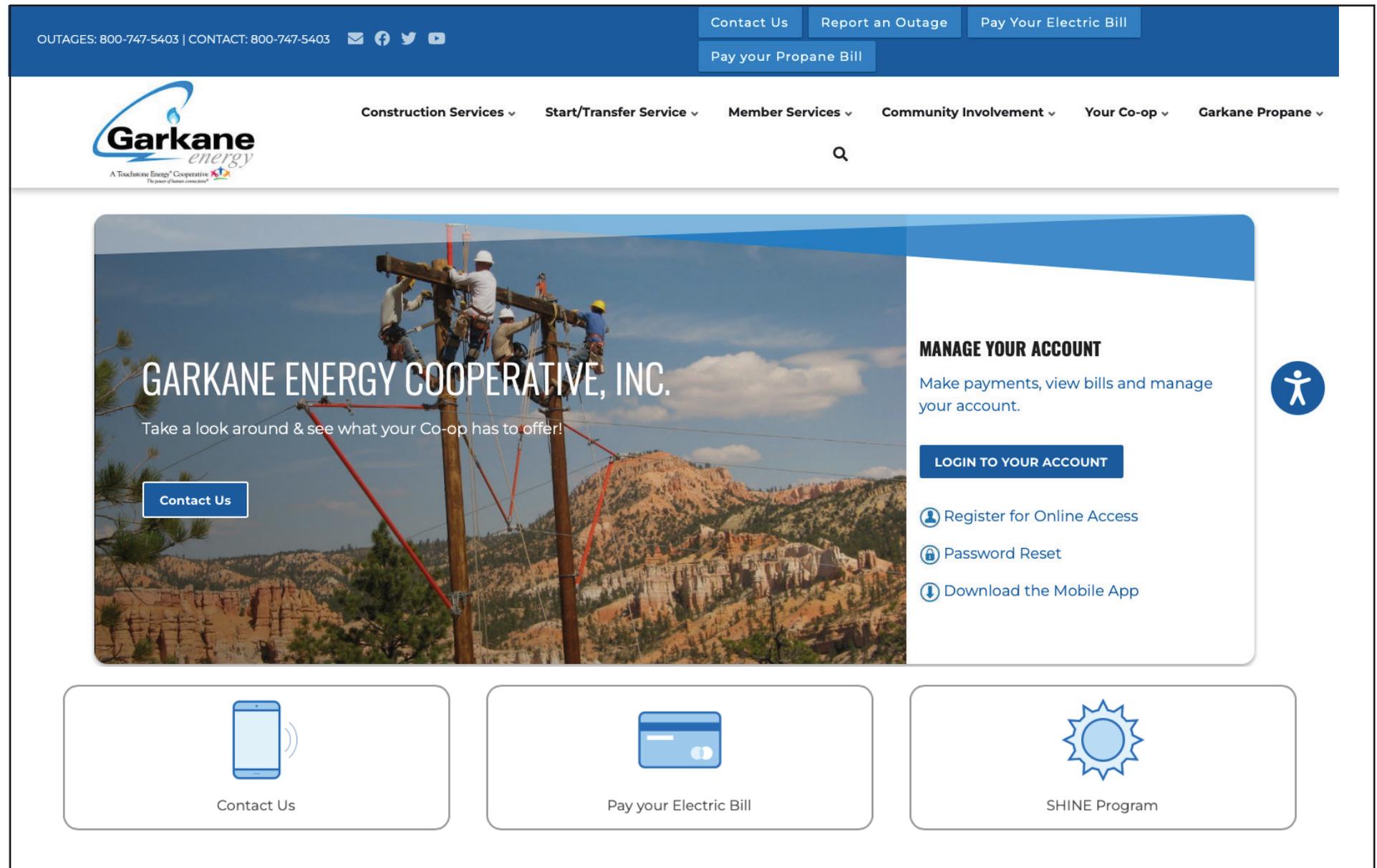
If you see something suspicious, please report it to officials

With the recent substation attack in North Carolina and several other areas in the last few months, we think back to when Garkane's substation was targeted and shot. We want to ask all our members to be vigilant in helping us protect the equipment that provides you power. If you see anything fishy or strange around our utility equipment, substations, or power poles, please report it to police authorities. Garkane staff will always be easily identified in trucks with a Garkane logo on the side. Help us keep equipment safe. (10006988)



Garkane introduces new website design

Garkane has designed and implemented a new website to make it more user friendly and easier to access your account, pay your power bill, monitor your usage and view co-op programs. Visit www.garkaneenergy.com



OUTAGES: 800-747-5403 | CONTACT: 800-747-5403

Contact Us Report an Outage Pay Your Electric Bill

Pay your Propane Bill

Garkane energy
A Teasdale Energy Cooperative
The power of human connection

Construction Services ▾ Start/Transfer Service ▾ Member Services ▾ Community Involvement ▾ Your Co-op ▾ Garkane Propane ▾

GARKANE ENERGY COOPERATIVE, INC.
Take a look around & see what your Co-op has to offer!

Contact Us

MANAGE YOUR ACCOUNT
Make payments, view bills and manage your account.

LOGIN TO YOUR ACCOUNT

- Register for Online Access
- Password Reset
- Download the Mobile App

Contact Us

Pay your Electric Bill

SHINE Program



Someone calls claiming to be from your gas, water, or electric company. They say your service will be cut off if you don't pay them immediately. This is a scam. Garkane Energy will never do this. But these scammers want to scare you into paying, before you have time to confirm what they're telling you. The caller goes on, telling you to pay by wiring money through a company like Western Union or MoneyGram, giving the caller the numbers of a reloadable card or gift card, or paying them with cryptocurrency. Scammers tell you to pay this way because it's hard to track that money, and almost impossible to get it back. **How to avoid utility scam.** 1) Hang up and call Garkane yourself. (97601) 2) Never wire money or pay with a reloadable card, gift card, or cryptocurrency to anyone who demands it. If you are behind on your utility bill, Garkane reps will work with you to get it caught up and paid.

Garkane Senior Scholarship program is now open for applications

Deadline to apply is April 7, 2023: Send to neal.brown@garkane.com

Applications can be downloaded from www.garkaneenergy.com (Community Involvement tab)



The Garkane Senior Scholarship program offers twenty-two (up to \$1,000) scholarships for graduating seniors. Judging criteria includes; academic achievement, financial need, extra-curricular activities, and a required essay. Any high school student who receives power on Garkane's system is eligible to apply. The scholarship award can be used at any institution of higher education the student chooses to enroll in. Two scholarship will be awarded from each of Garkane's 11 districts.



Michael F. Peterson Youth Leadership Camp for High School Juniors

Deadline to apply is March 3, 2023: Send to neal.brown@garkane.com

Applications can be downloaded from www.garkaneenergy.com (Community Involvement tab)



The Michael F. Peterson Youth Leadership Camp is an amazing opportunity for High School Juniors to meet new friends, earn scholarships, learn leadership skills, build resumes for college applications, all while having a fantastic time doing it. Juniors from across the state from different co-ops, meet together at Snow College July 10-14 for a week of fun, hearing motivational (1155300) speakers, attending a team-building ropes course, participating in a talent show, dance, and attending an awards scholarship banquet. Applications can be found at the Garkane Energy website under Community Development or can be requested from your high school counselor. Email neal.brown@garkane.com for any questions.

Garkane lineman pass certification and trainings

Garkane Energy places the highest importance on safety training and making sure our line crews are certified to do the work they are expected to do. Five Garkane employees were able to receive certification in different areas.

Brock Hutchings and Trace Torgersen both received their Journeyman Lineman certificates, while Wade Brush, Jake Sawyer, Tyler Goodnow, along with Trace and Brock received their Hotline School training certificates.

Continuing education and training is a hallmark at the cooperative, to ensure our crews have the most up-to-date methods of safe line work.



Garkane's Safety Manager Gerry Hoyt presents Brock Hutchings with his Journeyman Lineman certificate



Left to Right: Wade Brush, Brock Hutchings, Jake Sawyer, Tyler Goodnow, Trace Torgersen.

New Employee Spotlight: Candis Fillmore, Member Service Rep. Loa, Office



Candis Fillmore (center) was hired as the new Member Service Representative in the Loa, UT office.

What's your favorite quote and why?

"Happiness is not something ready made. It comes from your own actions."

—Dalai Lama XIV

I love this quote because the only person responsible for your happiness is you. No one else will do it for you!

What's your favorite style of music to jam out to?

My favorite kind of music will always be Country!

What's your favorite thing to do?

The one thing I love to do very most is whatever my family is

into at the moment! Camping, baseball, basketball, movie night, I just want to do it with my kids and husband! (560)

If you could learn to do one thing, what would it be?

If I could learn to do one thing it would be to make a cake look like a piece of artwork! I've always wanted to but I don't think I have the patience for it!

What do you miss most about being a kid?

The one thing I miss the most about being a kid is having less worry. Not having to worry about bills, if my car is being maintained properly, what we're going to have for dinner,

that would be nice!

What's your favorite part about working for Garkane?

My favorite part about working for Garkane, so far, is the camaraderie between all of the people at Garkane. It's very friendly and welcoming!



Garkane's strong financial position allows large capital credit refund

Garkane Energy Cooperative returned \$1,500,000 to its members in 2022. If members are eligible, they will have seen the refund on their December bill, or on their January bill in 2023. Garkane members who had electric accounts in 1995, 1996, and portion of 1997 are eligible for the refund.

In a given year whenever revenue exceeds costs, it is considered an operating margin. In a cooperative, because we are owned by the members, that margin gets allocated back to the members, which shows up as member equity on the co-op's financial books. For example, if Garkane had a net operating margin in 1995 of \$500,000, that "margin" would be allocated to all the members who used power in that year. The co-op uses that equity to fund projects in future years, saving the co-op money from having to borrow operating capital, allowing the co-op to have lower power rates. At a later date, the Board of Directors authorizes a retirement of those funds in the form of a capital credit refund.

This capital structure is a hallmark of cooperatives across the country. It effectively helps the co-op keep electricity rates as low as possible, and is one of the reason's Garkane's rates are so low and considerably lower than neighboring investor-owned utilities.

CAPITAL CREDIT TIPS

- *Your capital credits are reserved for you even if you move out of the area. Garkane will make a diligent effort to locate and send a check by mail to the last address on file.*
- *If your check is returned or not cashed, your name will be published on our website and in our HIGHLIGHTS newsletter.*
- *If your check is still unclaimed after three years, it will be considered unclaimed.*
- *To help yourself in future years, keep Garkane informed of address changes. You may receive checks for several years, depending on how long you received electric service from the cooperative.*

The hallmark of being a member-owner in the cooperative is the benefits of enjoying low-cost power, receiving your portion of the yearly margin back as a refund, having a voice in the operations by electing board members to represent you and benefitting from Garkane's concern for community. The co-op actively seeks to participate in the community to make the quality of life better in the rural communities we serve. (52604)

The co-op is in a strong financial position and we are always happy to be able to refund money to our members.



Because your electric cooperative operates at cost, any excess revenues, called margins, are returned to our member-owners in the form of capital credits.



Garkane shows community support

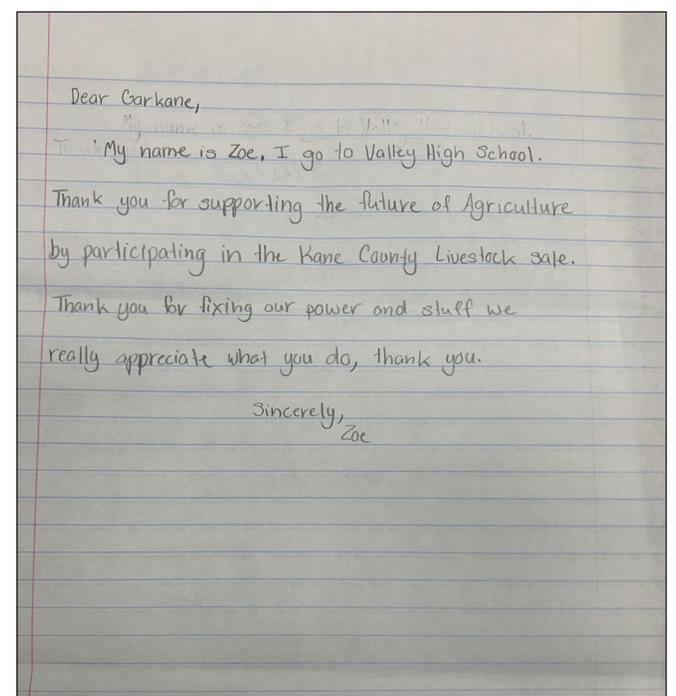
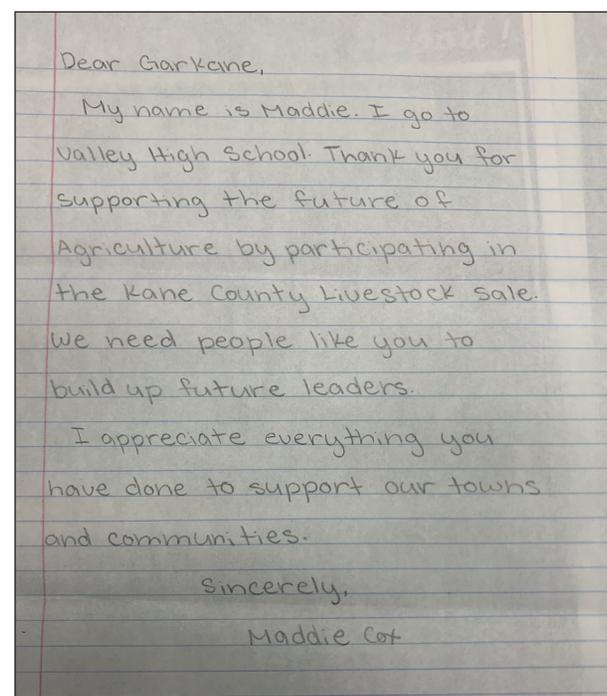
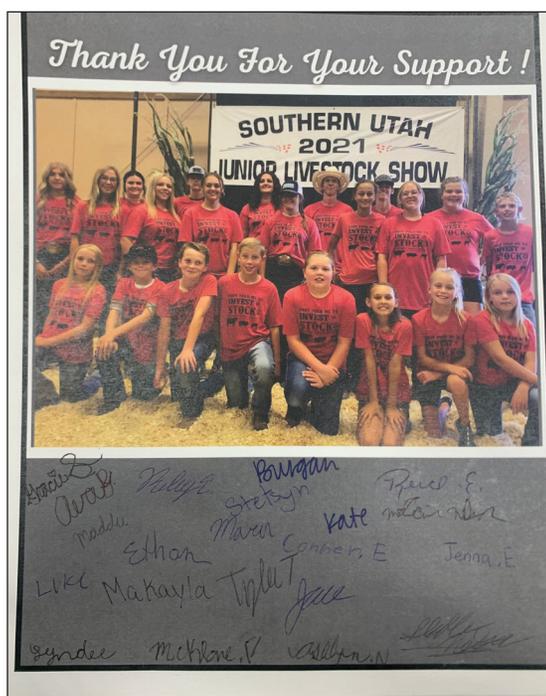
Cooperatives are based on the values of self-help, self responsibility, democracy, equality, equity, and solidarity. As per cooperative principle seven of Concern for Community, we work for sustainable development of our communities through policies approved by directors.

Each year Garkane supports 4-H groups throughout our counties, which helps students learn valuable skills in the future of agriculture. Garkane also supported a benefit fundraiser for Mark Smith in Orderville, UT who is battling cancer. The co-op continues to support education efforts with its annual scholarship program and youth leadership camp opportunities.

Genuine concern for community and the commitment to make it thrive is second nature as a cooperative. It's part of our culture. We hope to grow our outreach efforts in 2023 and create new ways to interact with the communities we serve.



Lance and Karen Peterson of Orderville bought a traeger donated by Garkane Energy at a benefit auction for Cancer patient Mark Smith. Lance's kids were super excited to be a part of the fundraiser. Lance is a teacher and (1209700) baseball coach at Valley High School.



Large power outage caused by failed safety mechanism at Glen Canyon transmission substation

At approximately 5:10 p.m. on Tuesday, January 3rd, Garkane members experienced a wide-spread power outage affecting over 10,000 residents in Kane County and Garfield County and as far south as Coconino County in northern Arizona. As the sun and temperature dropped, Garkane crews searched quickly to find the cause. It appeared the problem occurred at the Glen Canyon transmission substation where a safety mechanism failed, causing a fault in a Garkane substation which feeds the co-op's southern system. Once the problem was located, substation crews were able to bypass the failed mechanism and begin re-

storing power. Power was restored to Garfield County residents around 7:00 p.m. with Kanab and Kane County residents receiving power shortly after. Portions of the Kanab Creek Ranchos were restored around 9:00 p.m.

CEO Dan McClendon said, "we would like to thank our members for being patient as we diagnosed and fixed the problem. We noticed all the praise on social media thanking our lineman, substation and engineering crews for working in the cold to get power restored so quickly. I'll add my praise and thank our crews and staff for their quick and safe response to the large outage."

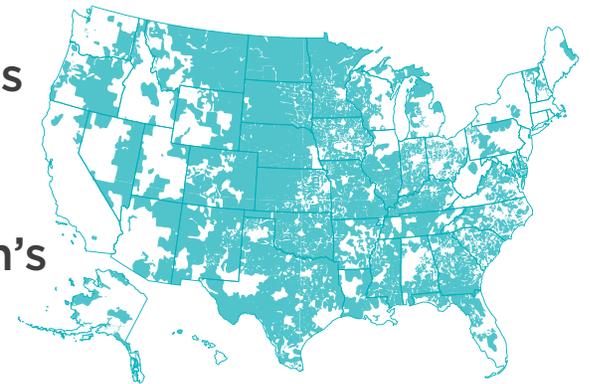


Crews work on a substation in Garkane's service territory.
Left to Right: Justin Miller, Brad Webb, Cole Twitchell

America's Electric Cooperatives

From booming suburbs to remote rural communities, America's electric cooperatives are energy providers and engines of economic development. Electric cooperatives play a vital role in transforming communities.

Cooperatives power
56%
of the nation's
landmass.



Our co-ops serve
42 million people,
including **92% of persistent**
poverty counties.

Power over
21 million
businesses, homes,
schools and farms
in **48 states**.

Returned more than
\$1.5 billion
in capital credits to their
consumer-members in 2020.



831
distribution cooperatives

are the foundation of the electric cooperative network. They were built by and serve co-op members in the community with the delivery of electricity and other services.



63
generation & transmission cooperatives
provide wholesale power to distribution co-ops through their own electric generation facilities or by purchasing power on behalf of the distribution members.

www.electric.coop | [@NRECANews](https://twitter.com/NRECANews)

NRECA
America's Electric Cooperatives

We Power Creativity.

Our community is teeming with energy and ideas.
We're proud to power yours.



From the CEO's Desk

by Dan McClendon



Dear Members of Garkane,

As we start a new year, I can't help but look back at 2022 feeling great appreciation for the co-op members, employees and board members.

This year's strong financial closing allowed us to refund \$1.5 million in capital credits. The capital credit structure is one of several cooperative characteristics that allow us to maintain lower rates, while providing reliable safe power to all our members.

Garkane Energy is a not-for-profit cooperative, meaning we don't structure rates to generate profits like an investor owned utility. We sometimes have to raise rates to simply cover the increasing costs of doing business. Last year, the national economy demonstrated unusually high inflation which affected the co-op. Supply chain delays on equipment made it more difficult to operate efficiently, but our crews planned accordingly and we provided the best service possible.

Winter time and storms often bring challenging weather conditions, which can translate into potential power outages.

We recently experienced a large power outage that affected our entire southern system. Luckily our crews were able to locate the problem quickly. Because Garkane serves many remote areas, outage restoration times may extend a little longer than in suburban areas. Accordingly, even though we provide reliable power 99.9% of the time, we encourage our members to prepare for abnormal weather or accident related outages.

In particular, Garkane recommends that our members who depend on electric driven medical devices...need to be ready.(356201)

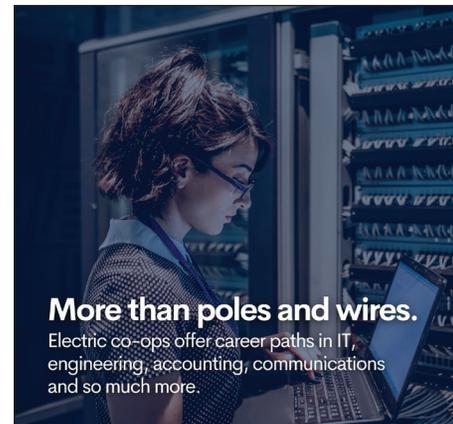
Although Garkane does not expect or project extreme or extended outage conditions in the future, preparations for the extreme condition may still be a good idea "just in case."

The following questions should be asked:

1. **If your power stops for more than four hours, what should you do?**
2. **What will you do today to prepare for an extended power outage?**

Lastly, I'd like to thank our members and employees for making 2022 a great year for the cooperative. We hope 2023 will be a great year too.

Sincerely,
Dan McClendon



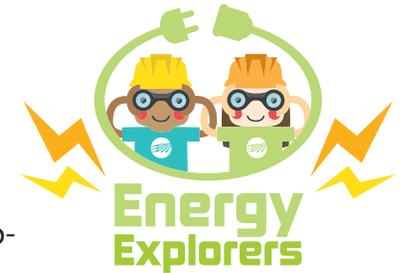
More than poles and wires.

Electric co-ops offer career paths in IT, engineering, accounting, communications and so much more.

ELECTRICAL EQUIPMENT WORD SEARCH

Did you know we use a variety of equipment to send electricity to your home?

Read the facts below to learn about the equipment we use, then find and circle the bolded words in the puzzle below.



C	Y	F	S	S	B	U	R	U	X	S	Z	P	Z	S
T	U	R	S	O	E	Q	N	S	G	E	W	S	E	K
N	H	Z	T	B	V	N	Z	E	B	F	U	S	K	C
Z	N	B	Z	R	S	M	I	K	Y	X	U	I	J	U
E	J	A	D	K	X	Z	T	L	Z	S	E	E	E	R
S	G	L	F	Y	M	O	G	I	R	E	N	C	O	T
V	Z	Q	O	W	K	V	D	C	H	E	U	K	O	T
U	S	C	T	A	S	W	J	I	E	O	W	B	H	E
S	N	O	I	T	A	T	S	B	U	S	E	O	X	K
X	S	R	E	M	R	O	F	S	N	A	R	T	P	C
E	L	E	C	T	R	I	C	M	E	T	E	R	S	U
Y	B	G	V	H	U	N	P	D	L	K	C	R	R	B
B	L	P	T	G	I	F	N	Z	T	S	M	B	G	E
U	H	U	J	Y	Z	L	K	A	S	L	H	H	E	C
Z	B	R	I	Y	Q	I	U	J	M	F	H	Z	D	R

- **Transformers** look like large metal cans on top of utility poles or big green boxes on the ground. They reduce the voltage of electricity for safe use in your home.
- **Power lines** hang overhead or are placed underground to carry electricity from where it's generated to homes and businesses.
- Lineworkers use **bucket trucks** to reach power lines and pole when

- making repairs and updates to the electrical system.
- **Electric meters** are placed on the outside of homes to measure the amount of electricity you use.
- **Substations** are facilities that contain equipment to help control the flow of electricity.